CORPORATE POLICY ON QUALITY, SAFETY, RADIATION, HEALTH AND ENVIRONMENTAL PROTECTION

INTEGRATED MANAGEMENT SYSTEM

General Business Objectives and Quality-Guiding Principles

Berthold Technologies is committed to economic, qualitative, social and environmental requirements. In the course of quality optimisation we have defined the following company goals:

- Increased customer satisfaction
- Continuous optimization of quality
- Systematic expansion of market share through new and improved products and technologies
- Process optimization
- Optimization of interfaces to suppliers and sub-suppliers
- Increased motivation of our employees
- To increase and improve the innovation rate

On this basis, we have formulated our corporate policy on quality, safety, radiation, health and environmental protection.

Statement of practise

1. We offer our customers a quality standard which is based on the customer’s requirements as well as on safety, radiation, health and environmental protection standards. We ask our customers about their
satisfaction with our products and services. During development and production, these findings are incorporated in order to be able to offer high-quality, safe and sustainable products.

2. We define and monitor the individual processes. Through clear presentation and mutual information, we create transparency in time processes and factual contexts. We record and evaluate the cost structure.

3. We annually define and implement our quality, safety, radiation, health and environmental protection targets.

4. Through reviews and internal audits, we regularly check the defined interfaces in the interaction of the individual processes and react quickly to negative deviations.

5. We design our processes on the premise of optimal customer service taking into account safety, radiation, health and environmental protection requirements. The significant environmental aspects are evaluated and documented here in particular. Events are critically analysed by us and discussed with all Q/SSGU departments of the company before introduction of a solution. In all these processes, we are concerned to create, maintain or improve healthy working conditions. For all measures, the following hierarchy always applies 1. Technical solution before 2. Organizational solution before 3. Use of PPE.

6. We comply with legal requirements, government directives and other guidelines and ensure that our employees comply with them.

7. We strive to avoid accidents at work, work-related illnesses, unnecessary radiation exposure and adverse environmental impacts.

8. We compare our actions with those of our competitors and with third parties outside the industry. We analyse these measures and compare them critically with ours.

9. We learn from those who are better than us and aim to set individual technology standards.

10. All our employees are encouraged to participate in the continuous improvement process to further improve our quality, safety, radiation, health and environmental protection. The management level assumes an role model function to motivate all employees. At regular intervals, we conduct employee surveys on motivation and satisfaction.

11. The same quality, safety, radiation, health and environmental protection guidelines are applied when assessing our suppliers. Not only the price, but also the reliability of the deliveries are part of the assessment.